



Programme & Registration

3rd Australasian Hazards Management Workshop Series 2009

From warnings to effective response and recovery

www.hazards-education.org/ahmc/2009

**Novotel Melbourne on Collins
Melbourne 5 – 7 August 2009**

Programme

<p style="text-align: center;">Wednesday 5 August Day 1</p>	<p style="text-align: center;">Thursday 6 August Day 2</p>	<p style="text-align: center;">Friday 7 August Day 3</p>
<p style="text-align: center;">Morning 9 am – noon</p> <p style="text-align: center;">WORKSHOP 1 Building tsunami resilient communities</p> <p style="text-align: center;">WORKSHOP 2 Climate change adaptation, fire & emergency management</p> <p style="text-align: center;">WORKSHOP 3 International disaster response law in Australia</p>	<p style="text-align: center;">Morning 9 am – noon</p> <p style="text-align: center;">WORKSHOP 7 Working with children, families and schools in disasters</p> <p style="text-align: center;">WORKSHOP 8 Remote & rural communities in a changing environment</p> <p style="text-align: center;">WORKSHOP 9 Impact modelling in Australia and New Zealand <i>(note: this workshop will run 8:30 am – 12:30 pm)</i></p>	<p style="text-align: center;">Morning 9 am – noon</p> <p style="text-align: center;">WORKSHOP 10 Gender and Disasters (continues)</p>
<p style="text-align: center;">Lunch provided</p>	<p style="text-align: center;">Lunch provided</p>	<p style="text-align: center;">Lunch provided</p>
<p style="text-align: center;">Afternoon 1:30 pm – 4:30 pm</p> <p style="text-align: center;">WORKSHOP 4 Weather and Society</p> <p style="text-align: center;">WORKSHOP 5 The role of NGOs in disaster risk reduction</p> <p style="text-align: center;">WORKSHOP 6 Probabilistic hazard and risk modelling as a tool in planning for natural disasters</p>	<p style="text-align: center;">Afternoon 1:30 pm – 4:30 pm</p> <p style="text-align: center;">WORKSHOP 10 Gender and Disasters (1½ days)</p> <p style="text-align: center;">WORKSHOP 11 Developing effective emergency management within local government</p> <p style="text-align: center;">WORKSHOP 12 Land tenure, GIS and disasters</p>	<p style="text-align: center;">Afternoon 1:30 pm – 4:30 pm</p> <p style="text-align: center;">WORKSHOP 10 Gender and Disasters (continues)</p>
<p style="text-align: center;">5 - 7 pm Opening reception and poster session (sponsored by RMIT)</p>	<p style="text-align: center;">5 - 8 pm Student research forum (dinner provided)</p>	

About the Workshop Series

The Workshops will provide a forum to discuss the integration of hazard information into effective risk management, including:

- Applying hazard information to best practice planning
- Exploring new technologies and advances in science applications
- Natural hazard mitigation for industry
- Creating resilient communities through integrating science into practice

Our target audience is: emergency managers, planners, risk assessors, asset and utility managers, natural hazards researchers, and scientists.

Registration

Applications for registration should be made on the enclosed registration form. Registration fees are to be made payable by cheque, Visa or Mastercard to Hazards Education Ltd. The registration form and payment should be returned together to Hazards Education Ltd. Details are on the registration form.

Confirmation of registration will be emailed to each participant.

Workshops	Standard	Students and "not for profit" NGO's
Full workshop attendance	\$550	\$275
One day	\$357.50	\$192.50
Half day	\$302	\$165
Student research forum only		\$27.50

*NOTES: - The Gender Workshop is charged at the one day rate.
- Full workshop attendance allows access to up to four workshops
- Prices include GST*

Each workshop is limited to 40 people, so to guarantee participation, please register as soon as possible.

Venue

Located in the heart of Melbourne, Novotel Melbourne on Collins is the city's premier 4.5 star hotel. Boasting 324 spacious guest rooms and suites, Michel's Restaurant & Bar, 6 dedicated function rooms and direct access to Australia on Collins shopping centre, the hotel is a preferred destination for both business and leisure travellers. Surrounded by some of Melbourne's top attractions, shopping, dining and nightlife options, the hotel offers the perfect environment for a peaceful and productive stay in the city.

Novotel Melbourne on Collins
270 Collins Street
Melbourne, VIC 3000
P: 03 9667 5800
F: 03 9667 5805
www.novotelmelbourne.com.au

Accommodation and Travel

All participants are required to make their own accommodation bookings and travel arrangements.

The Novotel Melbourne on Collins is pleased to offer all delegates a discounted accommodation rate of \$199.00 per room per night in a Standard Room over the conference dates (offer ends 6th July 2009). For all accommodation bookings please complete the "Accommodation Booking Form" or call the Hotel directly on +61-3-9667 5800.

Message Board

A message/information board will be set up beside the registration desk. Please check daily.

Cancellations & Refunds

In the event of cancellation before 1 July 2009, the full registration fee will be reimbursed. Cancellation after 1 July 2009 up to one week prior will incur an administration charge of \$50.00 + GST per registration. No refunds for cancellations are available from one week prior to the Workshop Series.

If you cannot attend, your registration can be reassigned to another person. Please notify Isabel Ronan ahmc@hazards-education.org of the recipients details if this occurs.



Photo courtesy of The Gisborne Herald

Posters

Participants are invited to present posters. Dedicated poster sessions have been scheduled. Those presenting posters must submit abstracts by email as attached files (MS Word) by 14 July 2009 to ahmc@hazards-education.org

Abstracts should be formatted as follows:

- A4 format
- One page only
- Text within frame 160 mm by 230 mm high
- 12 pt type, Justified
- poster title in upper case, bold, align left, followed on separate lines by authors name(s) - bold, organisation(s), address and emails.

Sponsorship & Trade Displays

We are offering a range of opportunities for businesses and organisations involved in all aspects of natural hazards to participate in the conference.

If your company or organisation would like to be a sponsor or have a trade display, please contact ahmc@hazards-education.org

Trade displays to date (1 Feb. 2009): GNS Science, NIWA, Massey University, BoM, GA

Functions

Wednesday 5 August, 5 – 7 pm **Opening reception (sponsored by RMIT)**

Thursday 6 August, 5 – 8 pm **Student research forum**

Workshops

WORKSHOP 1: Building tsunami resilient communities

Wednesday 5 August 2009, morning

Workshop coordinator: David Johnston (GNS Science/Massey University)

This workshop will examine issues around improving public response to tsunami warnings. It will explore international examples of effective end-to-end warning systems and discuss research into their effectiveness. It will explore existing approaches among emergency response agencies and ways to improve these by developing and implementing new technologies, planning and training methods. The workshop will also address the role of communities in developing and maintaining effective systems.



Tsunami warning sign, Castlepoint, New Zealand.

WORKSHOP 2: Climate change adaptation, fire & emergency management

Wednesday 5 August 2009, morning

Workshop coordinators: John Handmer (Centre for Risk and Community Safety, RMIT University and Bushfire CRC) and Karyn Bosomworth (Centre for Risk and Community Safety, RMIT University, Bushfire CRC and Department of Sustainability and Environment, Victoria).

Since the release of the first IPCC report in 1990 calling for major reductions of greenhouse gas emissions, there has been much discussion and debate. But both emissions and global warming have accelerated. The result is that adaptation to change is required. In the absence of significant action to alter vulnerabilities, adaptation in Australia has been happening largely through community and economic sector resilience and reliance on fire and emergency management. In the south-west Pacific, climate and disasters are tightly linked for many of those dependent on the weather for their livelihoods such as those in subsistence farming and fisheries, and in tourism. Many of these people and communities may also be adapting through increased reliance on emergency aid.

This workshop will examine adaptation strategies within the context of fire and emergency management. Emergency management is about functioning well in the face of uncertainty. Climate change increases this uncertainty and adds other dimensions as climate interacts with social and economic trends. The workshop will not be considering the reduction of uncertainty through further climate science. It will be interactive based around a mixture of presentations and group exercises and discussions.



WORKSHOP 3: International Disaster Response Law in Australia.

Wednesday 5 August 2009, morning

workshop coordinator: Michael Eburn (UNE), Helga-Bára Bragadottir (International Federation of Red Cross and Red Crescent Societies) and Andrew Coghlan (Australian Red Cross).

Although the risk of a catastrophic disaster is low, it is foreseeable, if not inevitable, that a catastrophic disaster will strike and the consequences of such a disaster will, by definition, be extreme. Australia's procedures for dealing with a catastrophic disaster, including the management of international assistance are not well established. The consequences of poor prior planning for dealing with that disaster, including dealing with incoming international assistance are known. It follows that it is appropriate and timely to consider Australia's legal preparedness for receiving international disaster assistance.

This workshop would introduce participants to the International Federation of the Red Cross and Red Crescent Societies' (the IFRC) International Disaster Response Laws, Rules and Principles (IDRL) Project and invite participants to consider the implications of the project for both Australian and New Zealand. In particular participants would be asked to consider how the domestic legal structures of each country, and the policies and procedures of their own organization, meet the recommendations in the IDRL guidelines and how prepared each country is to receive international disaster response assistance in the event of a catastrophic disaster.

WORKSHOP 4: Weather and Society

Wednesday 5 August 2009, afternoon

Workshop coordinator: Julia Becker (GNS Science)

Weather and Society * Integrated Studies (WAS*IS) is a grassroots movement developed in the USA to effect change within the weather enterprise by fully integrating social science into meteorological research and practice in a comprehensive and sustained way. The WAS*IS mission is to empower practitioners, researchers, and stakeholders to forge new relationships and to use new tools and concepts for more effective socio-economic applications and evaluations of weather information and products. WAS*IS is doing this by:

- Building an interdisciplinary community of practitioners, researchers, and stakeholders who are dedicated to the integration of meteorology and social science;
- Teaching basic tools and social science concepts fundamental for integrated research;
- Using real-world examples to learn about effective integrated research and applications;
- Acknowledging and addressing typical roadblocks and challenges of interdisciplinary work, especially those relevant to integrating social science into weather research and applications;
- Identifying and pursuing research, application, and educational opportunities for integrated weather and social science work; and
- Improving and further facilitating the ongoing relationships among practitioners, researchers, and stakeholders in meteorology and the social sciences.

The WAS*IS workshop will explore these ideas in a Australia and New Zealand context and look at ways to connect to the international effort.

To learn more about WAS*IS internationally visit <http://www.sip.ucar.edu/wasis/>

WORKSHOP 5: The role of NGOs in disaster risk reduction

Wednesday 5 August 2009, afternoon

Workshop coordinators: Jonatan Lassa, Katharine Haynes (RMIT University)

The rise of disaster risks globally has been followed by the rise of international NGOs as key players in DRR. However, NGOs often struggle in moving from a reactive humanitarian approach towards proactive and effective DRR. In addition, the glocalisation of DRR and the rise and fall of civil society organisations (CSO's) in regards to DRR, is little researched.

This workshop will bring together participants from NGOs, CSO's and the wider research field to discuss the challenges and share lessons of good practice in DRR. In addition, a strategy for better collaboration between these partners will be discussed.

Although the workshop will cover global issues, a focus will be kept within the Australasian region.

The workshop will cover topics including:

- How disaster risk reduction is carried out in the everyday business of NGOs
- Ethnographic research on CSOs/NGOs and DRR
- Reviewing current theory and research on CSOs and DRR?
- How NGO-ing is done in disaster prone areas?
- Understanding NGOs networks
- Glocalisation of DRR: Challenges and Prospects
- How the Paris Declaration on Aid Effectiveness affects NGOs' roles in the disaster context?
- Accountability issues in disaster risk reduction
- Can the "Samaritan Dilemma" be solved by NGOs?



WORKSHOP 6: Probabilistic hazard and risk modelling as a tool in planning for natural disasters

Wednesday 5 August 2009, afternoon

Workshop coordinators: Christina Magill, John McAneney (Risk Frontiers)

Adequate resources must be available to cope with future hazard events; however, planning should also consider the cost-benefit implications of such preparations. Probabilistic data obtained from stochastic hazard and risk modelling can be used to encourage informed decision making by businesses, government and non-government organisations and agencies involved in emergency response. Presenting results probabilistically allows organisations to nominate acceptable levels of risk and allocate resources and finances to manage mitigation activities for that risk level.

With a view to stimulating new research and collaboration, this workshop will bring together physical and social scientists, engineers, planners and emergency managers. Topics to be addressed include advances in stochastic hazard modelling, methods for quantifying risk, cost-benefit analysis in disaster planning, presentation of probabilistic data and the role of stochastic models before during and after natural hazard events.

WORKSHOP 7: Working with children, families and school in disasters

Thursday 6 August 2009, morning

Workshop coordinators: Kevin Ronan (Central Queensland University) and David Johnston (GNS Science/Massey University)

When large-scale disasters occur, they typically strike without warning regardless of whether the cause is natural, such as a tsunami or earthquake, or human-made, such as a terrorist attack. Following a hazardous event or mass violence, two of the most vulnerable groups at risk are a community's children and their family members. This workshop offers those who work with this population including emergency managers, education professionals, clinicians and others guidance on hazard preparation efforts as well as early response and intervention practices. It emphasizes an evidence and prevention-based approach that is geared toward readiness, response, and recovery phases of natural and human made disasters, examining such key topics as:

- Establishing a community resilience framework
- Reviewing current theory and research
- Understanding the role for schools, youth, and families
- Building a partnership and multidisciplinary perspective
- Recognizing the importance of prevention through readiness and risk reduction
- Providing public education and response before and during a crisis
- Developing recovery programs that focus on physical and social factors
- Setting evidence-based guidelines for practice
- Establishing an interface between research and practice

It will assist those charged with the responsibility for helping others plan for, respond to and rebound from major hazardous events.

WORKSHOP 8: Remote & rural communities in a changing environment

Thursday 6 August 2009, morning

Workshop coordinators: Tom Wilson (University of Canterbury) and Josh Whittaker

Rural and remote communities face unique challenges compared with large urban communities when managing natural disasters. During a natural disaster rural and remote communities may experience: geographic, resource and social isolation; greater lifeline fragility; low priority for lifeline restoration; reluctance to evacuate, different community networks and social structures, and a greater perception of resilience than urban communities.

This workshop will explore rural community vulnerability to natural disasters and discuss how this may be changing through:

- increasing technological dependence (electricity, telecommunications, internet);
- the fracture of traditional social structures in rural communities (geographic dispersal, diminishing community clusters & decreased social cohesion);
- the rapid growth of some rural industries and the decline of others potentially changing emergency management needs before, during and after a disaster;
- changing land-uses, driven by environmental and economic factors, alters rural work and social lifestyles (affects community cohesion and networks);
- moves towards more intensive agriculture stressing soil & water resources (which can alter farm resiliency to natural hazards);
- growth of lifestyle blocks – who may have limited experience with natural disasters in the rural environment and a reduced capacity to deal with their consequences;
- climate change – potentially increasing the frequency of adverse events & pressure existing land-use practices.

Recent disasters which impacted rural communities in Australia, New Zealand and around the world will be analysed to assess their impact to rural communities and highlight the key lessons from these events. Emphasis will be placed on identifying and discussing the unique challenges which face emergency managers, essential infrastructure providers, and rural communities to maintain and increase resiliency to natural disasters.

WORKSHOP 9: Impact modelling in Australia and New Zealand

Thursday 6 August 2009, morning (note: this workshop will run 8:30 am to 12:30 pm)

Workshop coordinators: Stefan Reese (NIWA) and Bob Cechet (GA)

Due to the exposure to a wide range of natural hazards, both Australia and New Zealand are working on a multi-hazard risk modelling system. The models will be capable of providing increasingly accurate and region-specific estimates of losses and personal impacts (casualties, injuries and people disrupted) from the action of different natural hazards. The results will provide the basis for sound risk-management decisions across a range of natural hazard impacts, optimising community efforts to increase resilience.

The workshop will provide Australian and NZ perspectives on hazard modelling, vulnerability curves and loss modelling and will also show the progress that has been made to date and when end-users can expect to make use of these tools.

WORKSHOP 10: Gender and Disasters (1½ days)

Thursday 6 August 2009, afternoon. Continues Friday, all day.

Workshop coordinator: Ros Houghton (Victoria University)

Gender influences our everyday lives and so it is not unexpected that it also affects the way in which disasters are experienced. However, the impact of gender is often overlooked in disaster research and planning. This workshop will examine the different ways that gender impacts upon individuals' planning and responses to natural hazard events, both in Australasia and other countries. Topics covered include the rate of domestic violence after emergencies here in Australia and New Zealand, sexual and reproductive health issues following disasters, and international initiatives to incorporate gender into policy and practice. This workshop is exciting opportunities to not only hear about both research on the subject and agency perspectives, but also to meet others in what is a relatively small field. The intended audience is planners, policy analysts, academics, students and non-government agencies.



Ash falls from the 1995 Ruapehu eruption in Gisborne

WORKSHOP 11: Developing effective emergency management within local government

Thursday 6 August 2009, afternoon

Workshop coordinators: Michael Morrison (Redland City Council), Peter McNamee (Gold Coast City Council) and David Johnston (GNS Science/Massey University)

Local government is an important level of government within Australia. Whilst they range in size from approximately 1,000,000 residents down to approx 500, and can cover small urban areas to large expanses of the outback, all Australian local governments have as their focus the delivery of community services and infrastructure including, for example: provision of local roads, bridges, footpaths and drainage; waste collection and management; land use planning; and compliance, cultural facilities, just to name a few.

Because of this universal focus on community-level functioning and since the fundamental purpose of emergency management is the maintenance of normal community functioning, local government is ideally and centrally placed in this country's emergency management arrangements especially with respect to disaster mitigation, preparation, response and recovery.

However, whilst local government seeks to develop effective emergency management arrangements for their communities, many are doing so under increased pressure from: rapid regional growth, an aging community demographic, a decreasing resilience and increasing dependency of communities on local government, long term climate change and its impact on fragility of infrastructure ,and changes to state and commonwealth legislation and policy – just to list a few of the key issues of concern

This workshop will examine three areas central to local government emergency management arrangements:

- The 'seniors' community
- Engaging the community in emergency management
- Partnerships between community, government and private sector

In examining these areas, the workshop will examine and unpack the issues and challenges that effect the development of effective emergency management arrangements within local government in particular and emergency management agencies in general.

The workshop will be organised so that participants can participate, share their own experiences and glean ideas to take back to their own agencies and organisations.

WORKSHOP 12: Land tenure, GIS and disasters

Thursday 6 August 2009, afternoon

Workshop coordinator: David Mitchell (RMIT University)

Lessons from the 2004 Asian tsunami, the 2001 and 2006 earthquakes in India and Indonesia, and Hurricanes in Central America (1998), the Caribbean (2004) and New Orleans (2005) have highlighted the significant land issues that can arise in the aftermath of the natural disaster. Many of the groups that are the most vulnerable to natural hazards are from poor communities and live in settlements with informal tenure. Lessons from natural hazards in the last decade indicate that the poor within communities affected by a natural disaster were the most likely to be affected by land grabbing and loss of livelihood. The research is also based on the premise that community resilience has a strong correlation with the social and cultural cohesiveness of the community.

During the response to a major natural disaster there are many tensions and difficulties relating to the relocation of affected communities, the placement of refugee camps, and measures to increase future resilience through avoiding reconstruction on land at risk of further hazards. When people are displaced from their land they potentially lose connection with their traditional source of livelihood.

The potential impact of climate change and the lessons learned from recent major natural disasters highlight the urgent need for communities to improve their resilience to major events, especially in those areas at highest risk of natural hazards. In face of these challenges, the strength and cohesiveness of the local community is a very significant factor in the protection of property rights in the event of a natural disaster. One of the lessons from the Asian tsunami has been the benefits of employing a community-based approach to the restitution of property rights and the subsequent rebuilding.

There have been many approaches used to assess community vulnerability to natural hazards, (e.g. Geoscience Australia have undertaken extensive hazard and risk analysis within Australia and broad hazard risk assessment throughout the Asia Pacific).

The literature has established relationships between natural disasters, community resilience and sustainability, land tenure, and poverty. However, a deeper understanding is needed. This workshop explores these relationships and the manner in which community vulnerability and tenure security can be assessed in areas at risk of natural disasters.

STUDENT RESEARCH FORUM

Thursday 6 August 2009, 5 – 8 pm

The student research forum will provide an opportunity for students and researchers to meet and discuss current and future research in disasters studies and hazard management. The first session will be a forum to present current and developing projects. Social discussion and networking opportunity will be available throughout the evening over dinner and drinks.



Registration Form

Please complete this form, take a copy and forward with payment to:

Fax: +61 7 4926 0750

Email: ahmc@hazards-education.org

Australasian Hazards Management Workshops 2009
Hazards Education Limited

PO Box 20, Central Queensland Uni Mail Centre
Rockhampton QLD 4702

Attention: Isabel Ronan

PERSONAL DETAILS

Surname:		Title:	
First Name (for Name Badge):			
Company:			
Address:			
City:		State:	
Code/ZIP:		Country:	
Telephone:		Facsimile:	
Email:			
Special Needs:			

I WOULD LIKE TO DISPLAY A POSTER (please tick box)

Title:

REGISTRATION FEES

Conference Registration:	Full attendance	\$ 550.00	<input type="checkbox"/>
	One day	\$ 357.50	<input type="checkbox"/>
	Half day	\$ 302.50	<input type="checkbox"/>
Student and "not for profit" NGO's Registration:	Full attendance	\$ 275.00	<input type="checkbox"/>
	One day	\$ 192.50	<input type="checkbox"/>
	Half day	\$ 165.00	<input type="checkbox"/>
	Student forum only	\$ 27.50	<input type="checkbox"/>

NOTES: Prices in Australian dollars GST included. Gender workshop charged at one day rate. Full attendance allows access to up to four workshops, teas, lunches, the reception and student forum. (please tick here if you will attend the student forum)

WORKSHOP OPTIONS

Day 1 - Morning select one only	Day 1 - Afternoon select one only	Day 2 - Morning select one only	Day 2 - Afternoon select one only	Day 3 - All day
Building tsunami resilient communities 1 <input type="checkbox"/>	Weather and Society 4 <input type="checkbox"/>	Children, families and school in disasters 7 <input type="checkbox"/>	Gender and Disasters 10 <input type="checkbox"/>	Gender and Disasters continues 10 <input type="checkbox"/>
Climate change adaptation, fire & emergency management 2 <input type="checkbox"/>	The role of NGOs in disaster risk reduction 5 <input type="checkbox"/>	Remote & rural communities in a changing environment 8 <input type="checkbox"/>	Developing effective emergency management within local government 11 <input type="checkbox"/>	
International Disaster Response Law in Australia. 3 <input type="checkbox"/>	Probabilistic hazard and risk modelling 6 <input type="checkbox"/>	Impact modeling in Australia and New Zealand 9 <input type="checkbox"/>	Land tenure, GIS and disasters 12 <input type="checkbox"/>	

Payment \$ Cheque Visa Mastercard Expiry Date

Credit Card Number

Printed signatory name Signature

Accommodation Booking Form

Novotel Melbourne on Collins P: 03 9667 5800
270 Collins Street F: 03 9667 5805
Melbourne VIC 3000 www.novotelmelbourne.com.au



3rd Australasian Hazards Management Workshop Series 2009

Please return before Monday 6th July 2009

Reservation Details (please use block letters)

Guest Name:	
Arrival Date:	
Email Address:	

Contact Number:	
Departure Date:	
Adults/Children:	

Please note Check-in time is 2pm

Please note Check-out time is 11am

Hotel use only

Confirmation number:	Confirmed by:
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Payment Details Guarantee Only Room Only Charge to credit card Room and Breakfast charge to credit card

Other (please specify).....

American Express Diners Card JCB
MasterCard VISA Bankcard

Credit card number:		Expiry date:	
Name on Credit card:		Signature:	

Room Preference (please tick)

Single <input type="checkbox"/>	Double <input type="checkbox"/>	Twin (2x single beds) <input type="checkbox"/>	
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Please note that an additional \$60 applies for a third person/rollaway. A rollaway bed is not permitted in the twin room.

Room Type (please tick)

Standard Room	<input type="checkbox"/> \$199.00 per night <input type="checkbox"/> \$20 additional breakfast
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Please note bookings are subject to availability and room preferences are on a request basis only.

We are holding rooms from 4 - 7th August; please contact the group organiser for details. Any reservations made outside the allocated dates will be made with the best available rates.

Please note that a 1.5% transaction fee will apply when paying via credit card from 1st February 2009

Please fax your reservation request to:
Group Reservations Co-ordinator
Novotel Melbourne on Collins
F: 03 9667 5805
E: H1587-RE1@accor.com

We will confirm your reservation by return fax/email

Terms and Conditions

All rates quoted are per room per night and are inclusive of GST and are only valid for bookings received.

A credit card number must accompany this registration form. Without a pre-paid deposit or credit card number, the room will not be guaranteed.

Any amendments/cancellations require a minimum of 14 days advance notice. A cancellation charge of one night's accommodation will be billed for reservations cancelled without the required notice or in the event of a non-arrival.

Please note that this card is used for a guarantee only and payment is to be made directly on checkout, unless chargeback is specified above.

If a third party will be paying for the room, we require an authority to be submitted with a photocopy of the back and front of the credit card showing the signature of the cardholder. We observe these security procedures to protect you from the unauthorised use of your credit card.

Check-in at the hotel is after 2:00pm. If you are to arrive before this time it is possible that you will not be able to gain access to your room.

For further information on the
3rd Australasian Natural Hazards Management Workshop Series 2009
Please contact:

ahmc@hazards-education.org



Australian Government
Geoscience Australia



Australian Government
Bureau of Meteorology

